2. How would you grade the job Caltrans is doing in removing debris and litter?
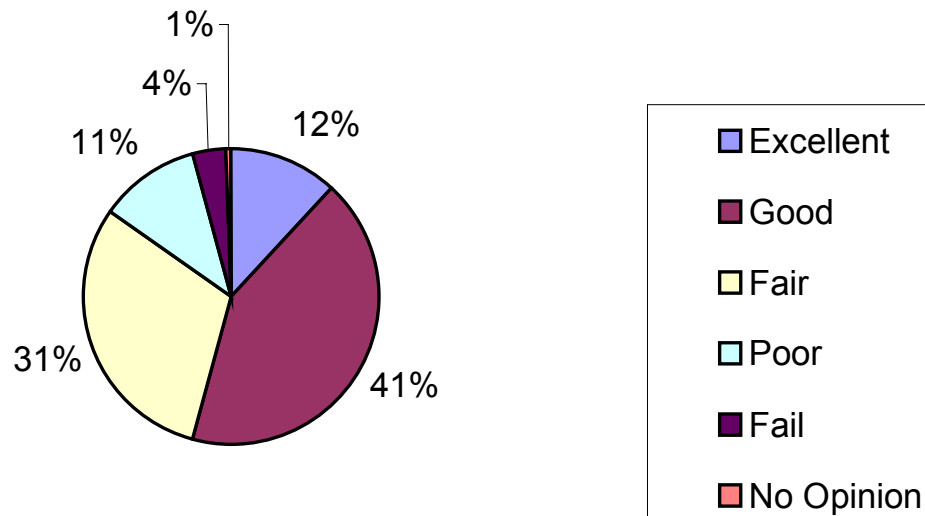**District 12**

1%
4%
11%
12%
31%
41%

- Excellent
- Good
- Fair
- Poor
- Fail
- No Opinion

3. How would you grade the job Caltrans is doing on maintaining signs?
District 12

1%
2%
5%
15%
22%
55%

- Excellent
- Good
- Fair
- Poor
- Fail
- No Opinion
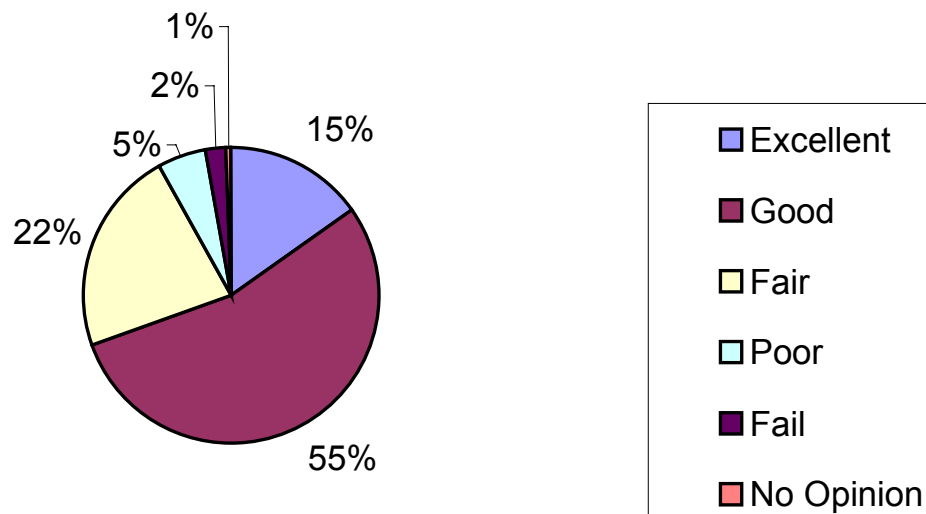
4. How would you grade the job Caltrans is doing in removing graffiti?
District 12

Legend:
- Excellent
- Good
- Poor
- Fail
- No Opinion

Values: 17%, 60%, 16%, 3%, 4%
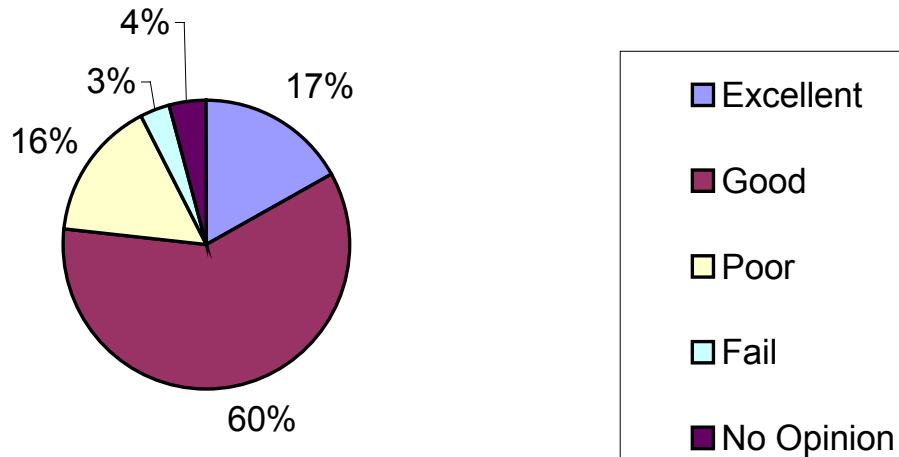
5. How would you grade the job Caltrans is doing in providing a smooth riding road?
District 12

Legend:
- Smooth and Quiet
- Smooth
- Fair
- Rough
- No Opinion

Values: 5%, 19%, 43%, 33%, 0%
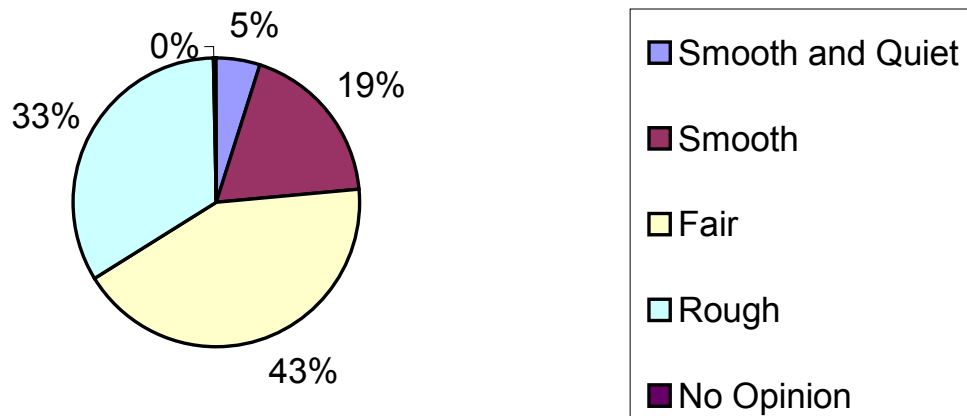
6. How would you grade the job Caltrans is doing in maintaining pavement markings such as lane lines and reflective markers on the highway you drive most often?
District 12

10%   1%   13%

34%

42%

- Excellent
- Good
- Fair
- Poor
- No Opinion
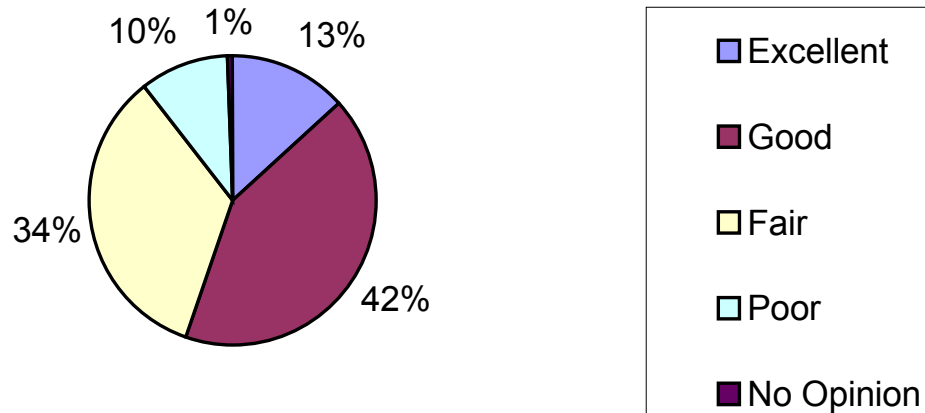
7. How would you grade the job Caltrans is doing repairing potholes on the highway you drive most often?
District 12

1%   11%

20%

36%

32%

- Excellent
- Good
- Fair
- Poor
- No Opinion
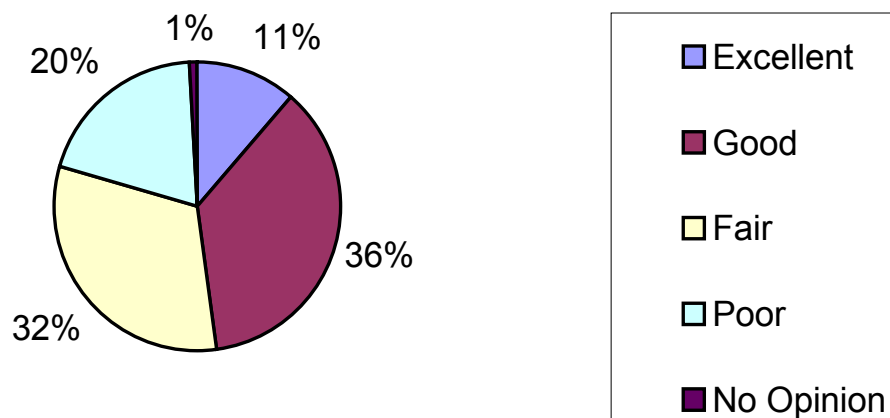
8. How would you grade the job Caltrans does maintaining the landscape (excluding litter pick up) on the highway you drive most often?
District 12

■	Excellent
■	Good
□	Fair
□	Poor
■	No Opinion

13%
3%
11%
28%
45%
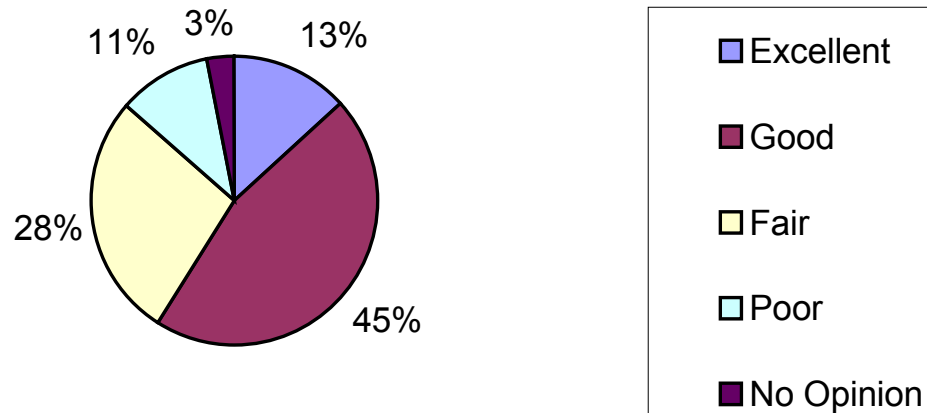
9. Do you use the Highway Rest Areas?
District 12

34%
66%

■ Yes   ■ No

10. You do not use rest areas because...
District 12

Pie chart values: 12%, 17%, 5%, 0%, 1%, 47%, 12%, 6%

Legend:
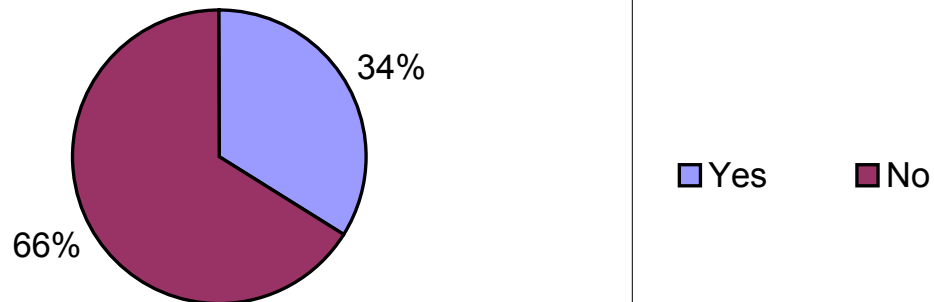- You don't feel safe
- You prefer to stop where you can get food and fuel
- The rest rooms are not clean
- There is not enough parking
- There are too many trucks
- There are no rest stops on my route
- Prefer not to stop except for fuel
- Other
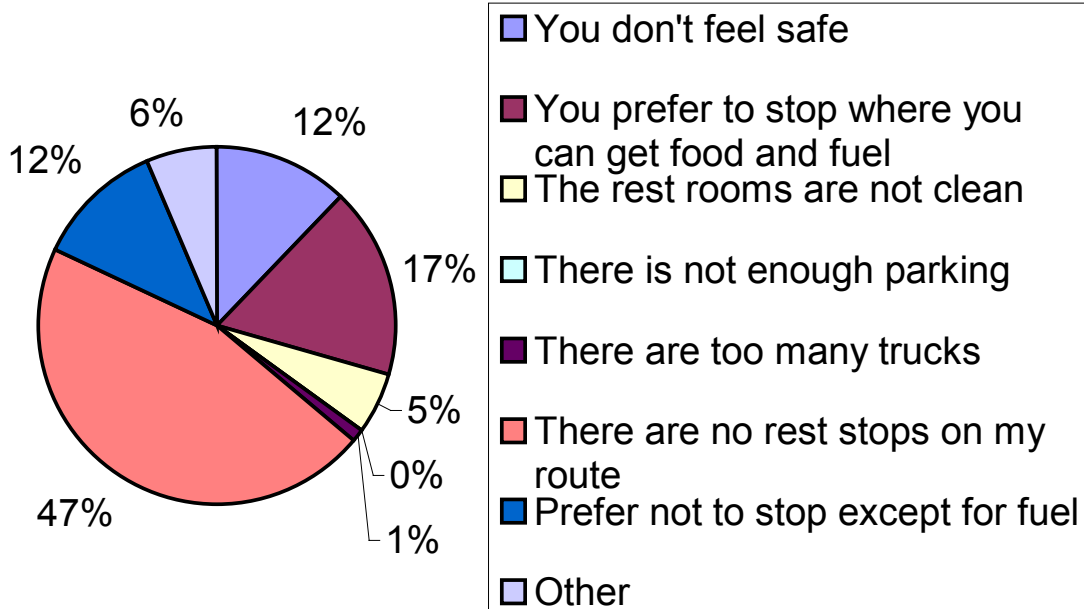
11. How would you grade the job Caltrans does in clearing snow and keeping roads open?
District 12

Pie chart values: 18%, 35%, 11%, 2%, 34%

Legend:
- Excellent
- Good
- Fair
- Poor
- No Opinion
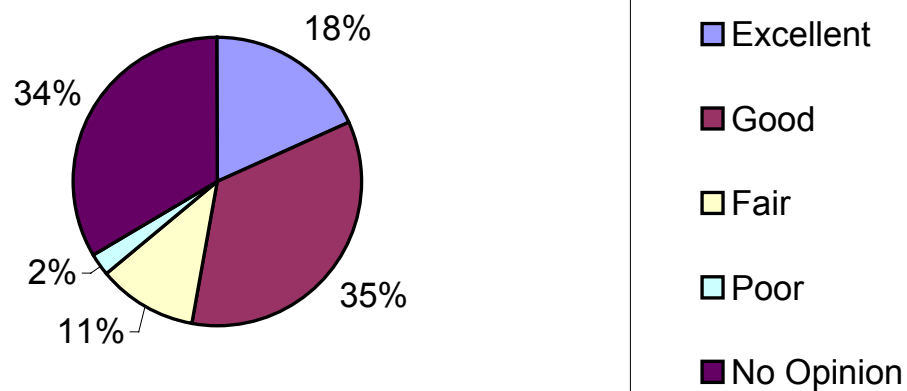
12. How would you grade the effort of Caltrans crews and contractors to minimize traffic delays while working on the highway you travel most often?
District 12

- Excellent
- Good
- Fair
- Poor
- I never see them
- No Opinion

0%
2%
9%
21%
37%
31%
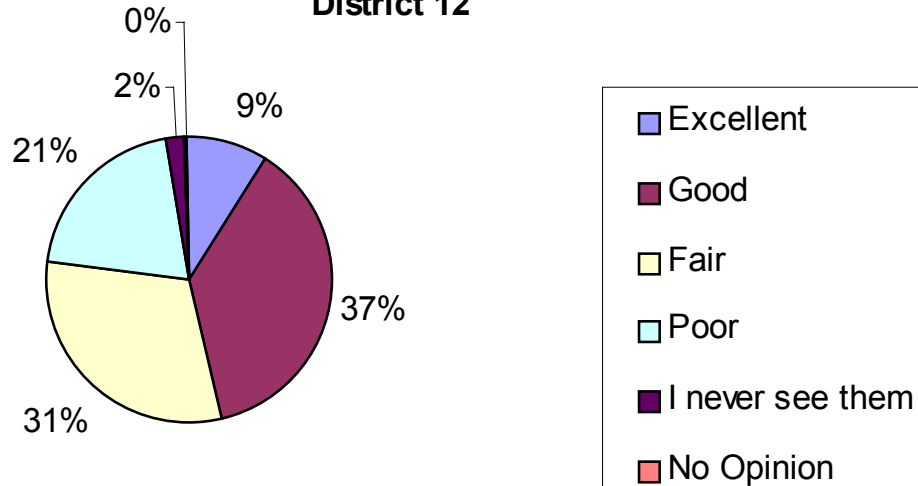
13. How would you grade the job Caltrans is doing fixing traffic signals and replacing Stop and Yield signs on the highway you travel most often?
District 12

- Excellent
- Good
- Fair
- Poor
- I never see knocked down or malfunctioning signs
- No Opinion

5%
13%
16%
4%
16%
46%
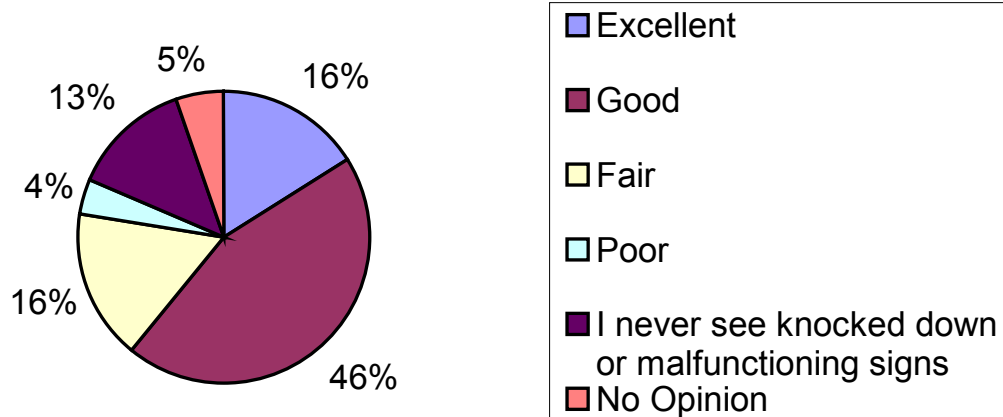
14. How would you grade the job Caltrans does keeping roads safe and passable during times of major disasters and storms?
District 12

- Excellent
- Good
- Fair
- Poor
- No Opinion

16%
9%
6%
19%
50%
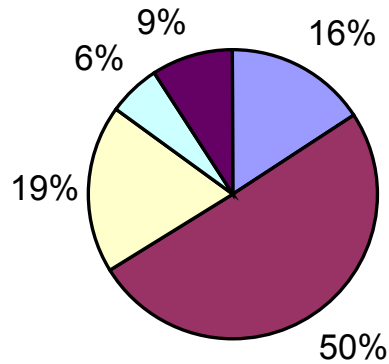
15. How would you grade the efforts of Caltrans crews in clearing major accidents such as overturned big rigs and dumped cargo blocking traffic lanes?
District 12

- Excellent
- Good
- Fair
- Poor
- No Opinion

13%
6%
13%
25%
43%
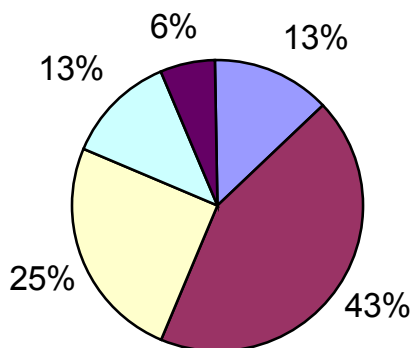
16. How long do you feel it should take to repair/replace safety barriers, guard rails, and median barriers?
District 12

- ☐ Same day — 25%
- ☐ Up to two days — 35%
- ☐ Two days to a week — 25%
- ☐ Two weeks — 5%
- ■ Two to four weeks — 1%
- ☐ Depends on other priorities — 7%
- ■ No Opinion — 2%
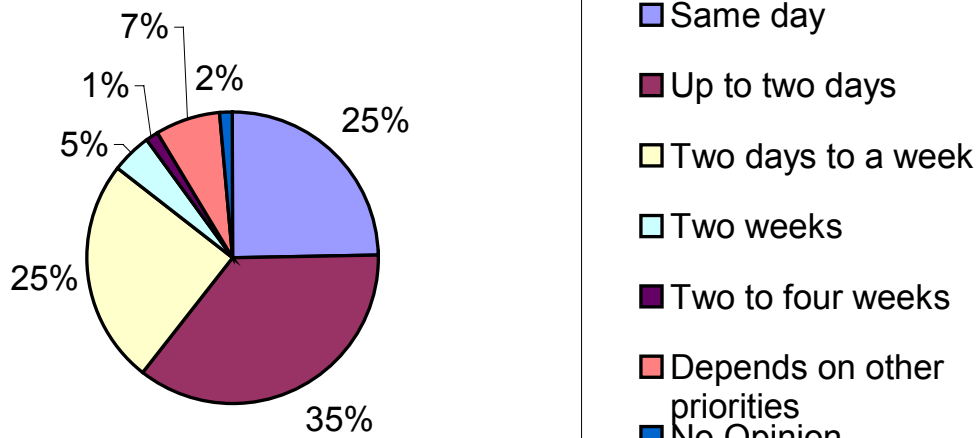
17. How long should it take Caltrans to repair signs (excluding Stop and Yield signs) after they have been damaged?
District 12

- ☐ Same day — 26%
- ■ Up to two days — 33%
- ☐ Two days to a week — 27%
- ☐ Two weeks — 5%
- ■ Two to four weeks — 2%
- ☐ Depends on other priorities — 6%
- ■ No Opinion — 1%
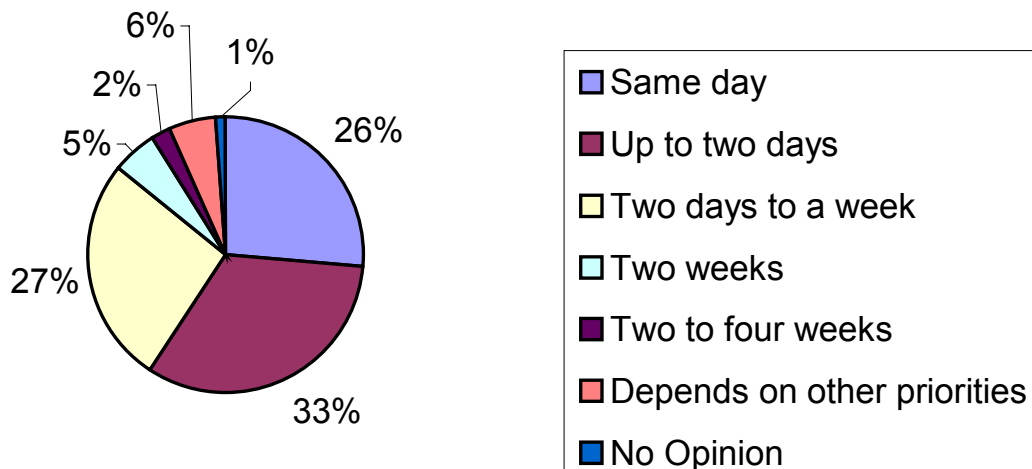
18. How long should it take Caltrans to remove graffiti from areas other than signs?
District 12
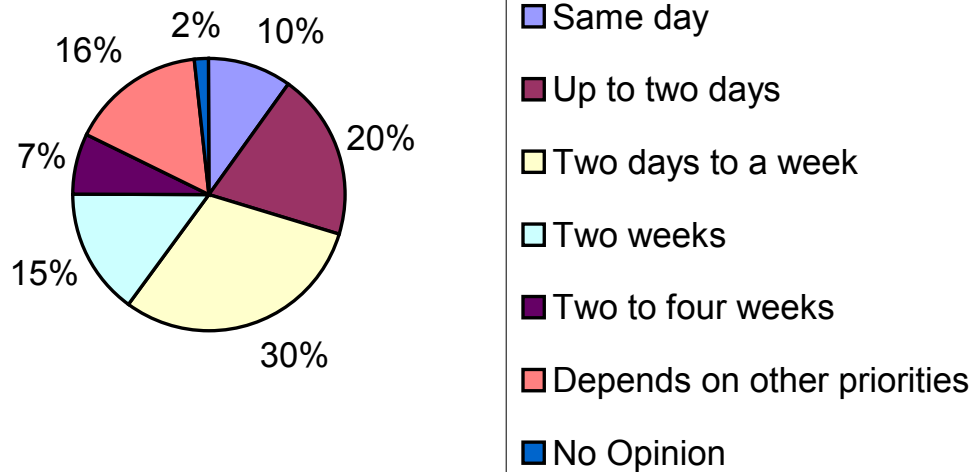
Pie chart values: 2%, 10%, 20%, 30%, 15%, 7%, 16%

Legend:
- Same day
- Up to two days
- Two days to a week
- Two weeks
- Two to four weeks
- Depends on other priorities
- No Opinion

19. How long should it take Caltrans to fix a pothole from the time it first appears?
District 12

Pie chart values: 1%, 3%, 4%, 8%, 29%, 20%, 35%

Legend:
- Same day
- Up to two days
- Two days to a week
- Two weeks
- Two to four weeks
- Depends on other priorities
- No Opinion
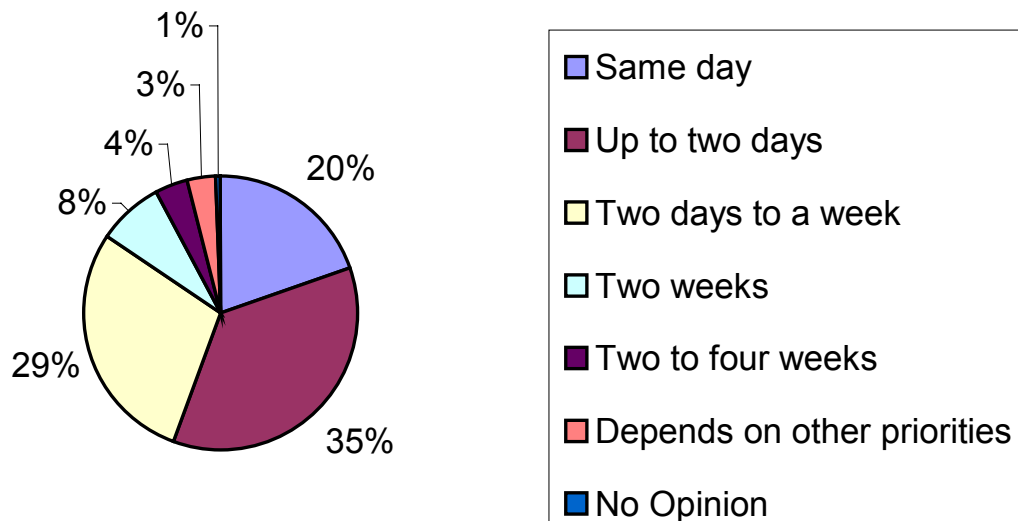
20. What is the biggest concern you have regarding California's bridges and overpasses?
District 12

13%

10%

41%

36%

☐ Structural safety

☐ Traffic congestion

☐ Poor riding pavement

☐ Poorly planned maintenance and construction work

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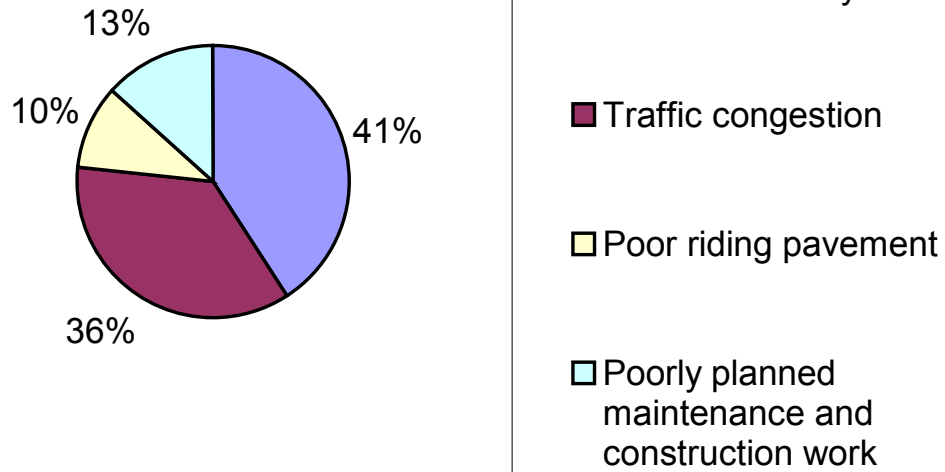
21. Please rank the top 5 areas of highway maintenance where you would most like to see improvement.
District 12

Roadway surface
Landscaping
Litter and graffiti control
Rest areas
Striping and lane markings
Traveler information
Bridge surfaces
Storm and disaster response
Snow and ice control
Sign Visibility
Roadside

0   50   100   150   200   250   300   350   400   450   500

Number of Responses

■ Rank 1
☐ Rank 2
☐ Rank 3
■ Rank 4
■ Rank 5
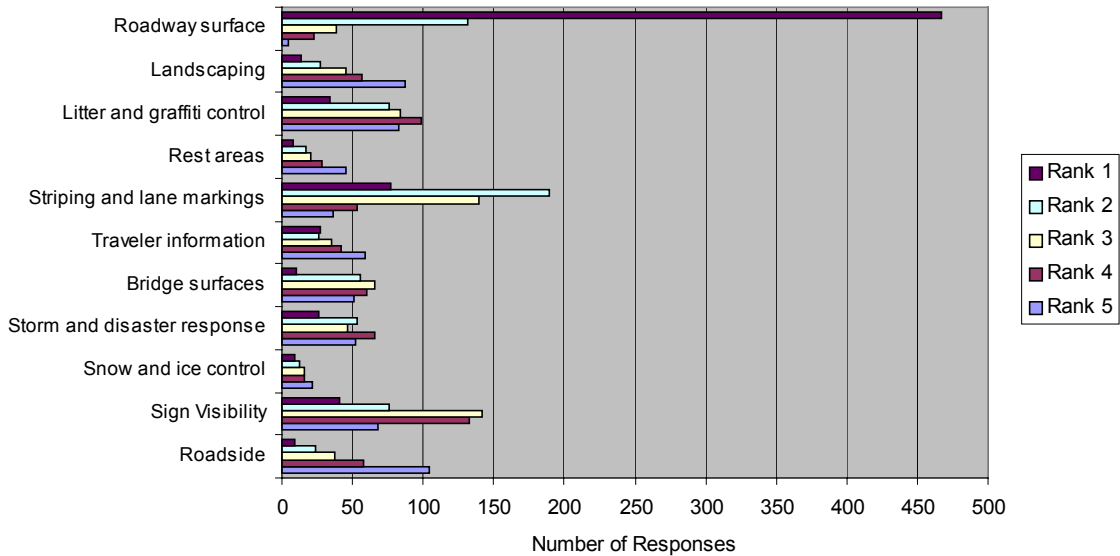
22. What do you feel should be the three HIGHEST priority items for Caltrans Maintenance crews?
District 12

Item	Percentage
Clearing accidents	21%
Storm response	3%
Repairing bridges	4%
Snow removal and ice control	1%
Removing graffiti	2%
Maintaining landscape	1%
Picking up litter	2%
Removing debris from the roadway	19%
Maintaining pavement marking and lane striping	12%
Replacing knocked-down ... Signs and repairing ... signals	14%
Fixing potholes	21%
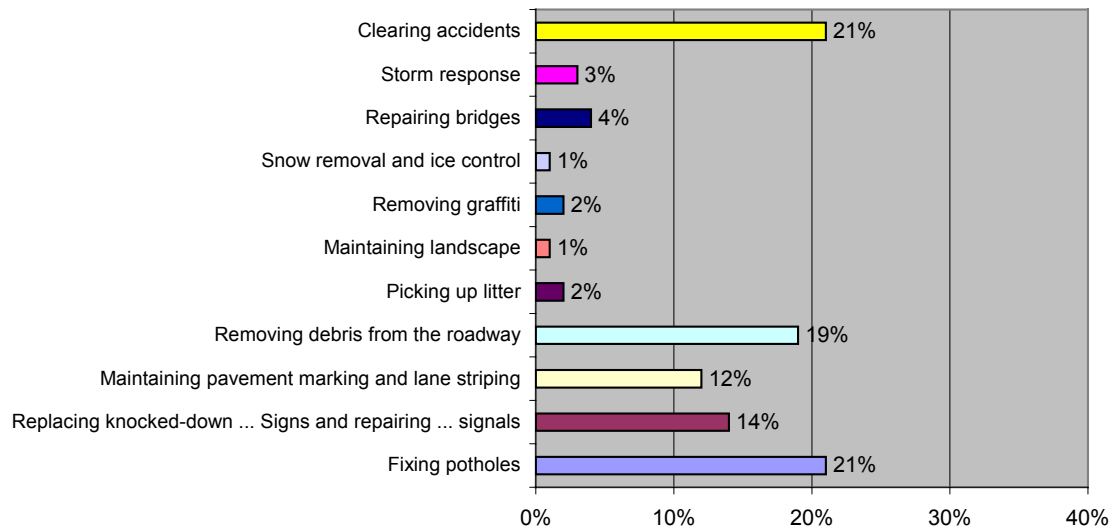
23. What do you feel should be the three LOWEST priority items for Caltrans Maintenance crews?
District 12

Item	Percentage
Clearing accidents	2%
Storm response	5%
Repairing bridges	2%
Snow removal and ice control	7%
Removing graffiti	22%
Maintaining landscape	28%
Picking up litter	25%
Removing debris from the roadway	2%
Maintaining pavement marking and lane striping	3%
Replacing knocked-down ... Signs and repairing ... signals	3%
Fixing potholes	1%

24. Please rank the aspects of pavement that are most important to you?
District 12

Legend:
- Rank 1
- Rank 2
- Rank 3
- Rank 4

Categories (top to bottom): Smoothness, No Potholes, Surface Appearance, Pavement Repairs

X-axis: Number of Responses (0 to 600)

25. Please rank the top 4 aspects of roadside that are most important to you?
District 12

Legend:
- Rank 1
- Rank 2
- Rank 3
- Rank 4

Categories (top to bottom): Weed control, Mowing, Overall visual appearance, Graffiti removal, Litter removal, Rest area availability, Areas to safely pull off

X-axis: Number of Responses (0 to 500)

26. Although Caltrans always considers your safety the highest priority, which of the categories below would be the second MOST important to you?
District 12

26%

7%

67%

- ☐ Pavement conditions
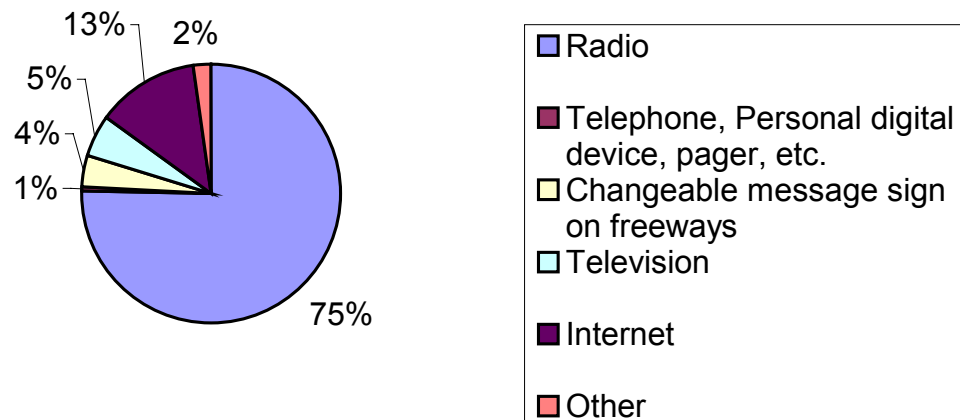- ☐ Visual appeal of the roadside & highway facility
- ☐ Traffic flow
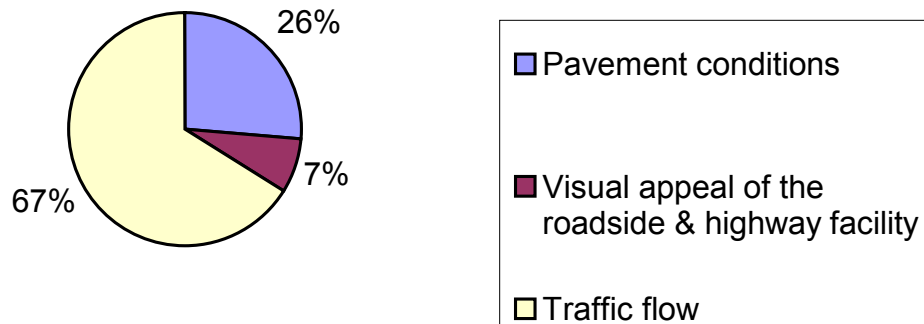
27. What is your primary source of information about traffic conditions?
District 12

13% 2%

5%

4%

1%

75%

- ☐ Radio
- ☐ Telephone, Personal digital device, pager, etc.
- ☐ Changeable message sign on freeways
- ☐ Television
- ☐ Internet
- ☐ Other

28. How would you prefer to get traffic information?
District 12

Pie chart:
- Radio — 52%
- Telephone, Personal digital device, pager, etc. — 9%
- Changeable message sign on freeways — 23%
- Television — 2%
- Internet — 12%
- Other — 2%
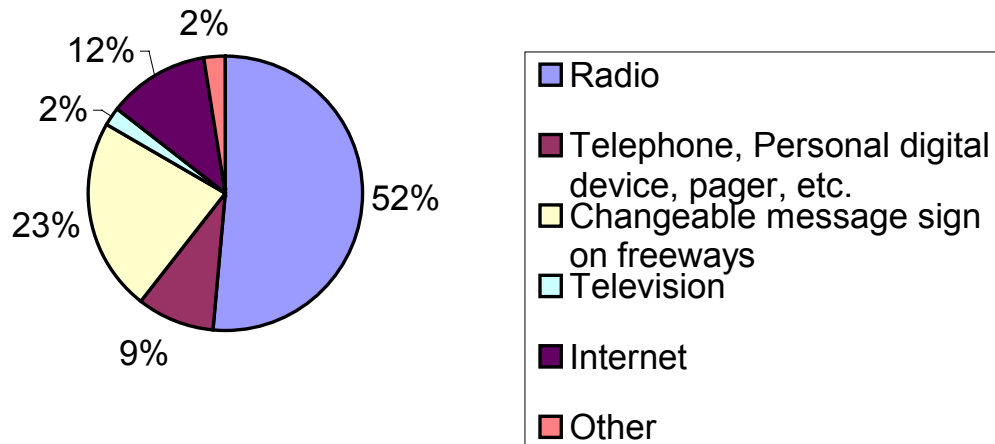
29. Has the congestion you face in your daily commute led you to make different choices in the last year? Due to congestion have you...
District 12

Pie chart:
- Changed the time you leave for work or home? — 37%
- Changed the route you travel? — 32%
- Changed where you work? — 6%
- Changed where you live? — 5%
- Started carpooling or increased the times you carpool? — 4%
- Started taking the bus, light rail, or trains OR increased the number of times you have done so? — 3%
- Haven't made any changes — 13%
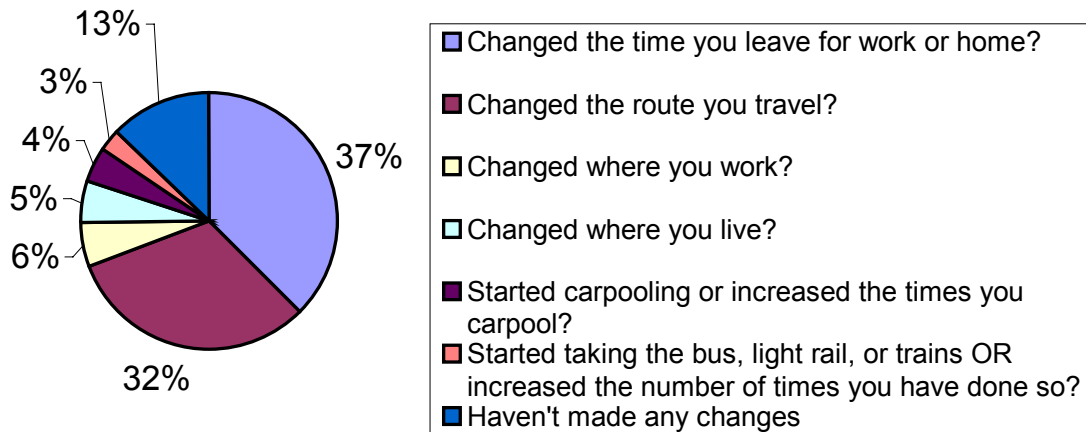
30. What do you feel are the top three reasons for congestion?
District 12

| Reason	Percentage
Other	0%
Poor regional planning	18%
There are no alternatives to driving in my area	9%
Single-occupant drivers not carpooling or taking transit	8%
Rain, snow, wind, fog, or other weather-related problems	2%
Traffic signals not properly timed	8%
Accidents not cleared quickly enough	9%
Too many miles of highway under construction	6%
Developers are not providing necessary road improvements	12%
As populations has grown, we haven't built enough new highways	28%

31. To reduce accidents in highway work zones, I would support increased speed enforcement efforts.
District 12

- Strongly agree — 30%
- Agree — 28%
- Neutral — 21%
- Disagree — 10%
- Strongly Disagree — 11%
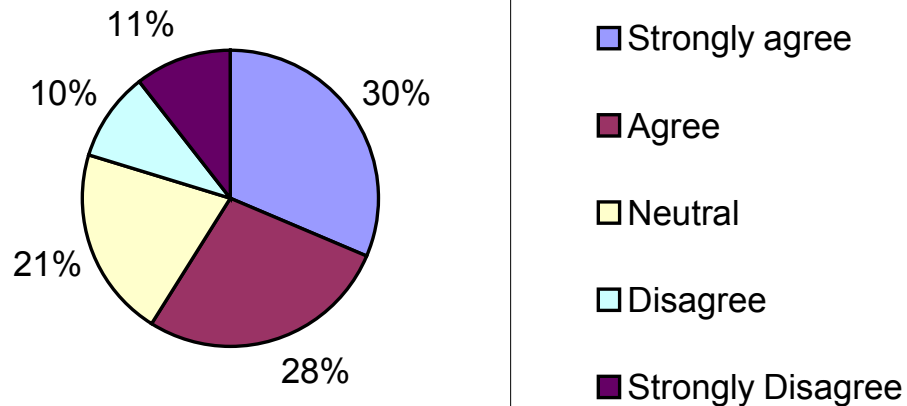
32. If I was provided with an accurate prediction of the shortest travel time to work based on when I left home, I would use it even if it meant leaving earlier or later than I do now.
District 12

- ■ Strongly agree
- ■ Agree
- ■ Neutral
- ■ Disagree
- ■ Strongly Disagree

6% 2%
31%
22%
39%
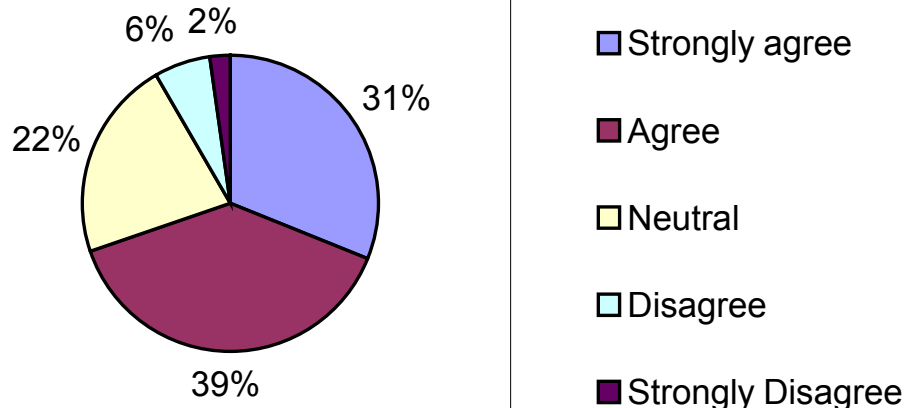
33. It is more important that Caltrans focus its efforts on making travel times reliable than reducing daily congestion.
District 12

- ■ Strongly agree
- ■ Agree
- ■ Neutral
- ■ Disagree
- ■ Strongly Disagree

9%
23%
16%
21%
31%
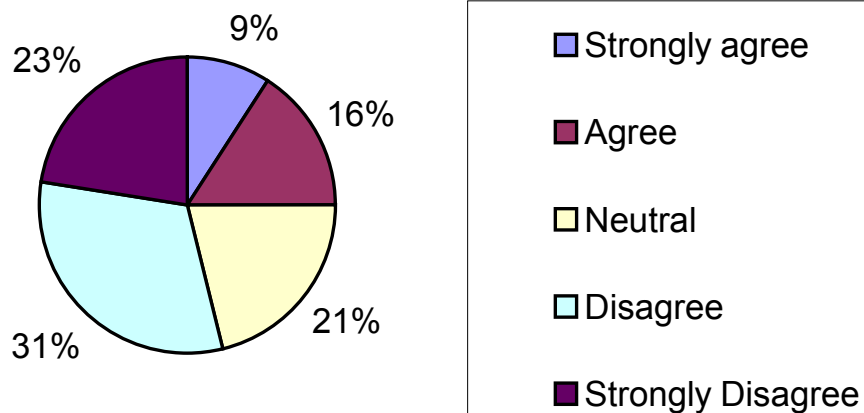
34. In order to get roadway repair work completed, I would prefer that Caltrans consider using the following option in order to complete repairs and open the road sooner.
District 12

17%　　　11%

72%

- ☐ Close one lane for an entire day
- ☐ Close one lane for several consecutive nights
- ☐ Close several lanes over a weekend